

Terms and Conditions of Double the Love Campaign 2026

User Agreement

This document is an electronic record in terms of Information Technology Act, 2000 and rules there under as applicable and the amended provisions pertaining to electronic records in various statutes as amended by the Information Technology Act, 2000. This electronic record is generated by a computer system and does not require any physical or digital signatures.

- Double the Love Campaign 2026 (hereinafter "DTL") is run by Lakmé Lever Private Limited ("LLPL") for its company owned and its participating franchisee Lakmé Salons.
- This Campaign is applicable only within the territory of India.
- A Participant/Customer of 18 years of age or above can participate in this campaign and avail the offers mentioned hereinbelow.
- A participant can avail the following benefits :-:

Sr.No	Campaign Benefits	Service/s Name	Campaign Conditions
1	Double the Love - 50% OFF on Facial	Any 2 Facial Services	50% OFF on Facial - Offer applicable only on all care services taken together and on the same day & same invoice from 7th Feb 2026 to 15 th Feb'26
2	Double the Love - 50% OFF on Pedicure	Any 2 Pedicure Services	50% OFF on Pedicure - Offer applicable only on all care services taken together and on the same day & same invoice from 7th Feb 2026 to 15 th Feb'26
3	Double the Love - 50% OFF on Manicure	Any 2 Manicure Services	50% OFF on Manicure - Offer applicable only on all care services taken together and on the same day & same invoice from 7th Feb 2026 to 15 th Feb'26
4	Double the Love - 50% OFF on Hair Spa	Any 2 Hair Spa Services	50% OFF on Hair Spa - Offer applicable only on all care services taken together and on the same day & same invoice from 7th Feb 2026 to 15 th Feb'26

- Customer 1 fills in their details, receives a referral link, and shares it with friends or family. When a referral customer submits their details through the link, they instantly receive four voucher codes.
- Both customers visit the salon, redeem their vouchers, and enjoy the benefits mentioned above.
- Double the Love Campaign will be valid from 7th Feb 2026 to 15th Feb'2026.
- Discount Code earned on Double the Love form will be immediately sent to Participant/Customer r vide SMS on their registered mobile number as well as on email id provided by Participant/Customer.
- Campaign is not applicable on any other services other than mentioned in the above benefits table.
- Campaign cannot be clubbed with any other Campaigns running in the Lakmé Salons.
- Each Unique Voucher Code can be redeemed only once for only 2 quantities from same category taken together and on the same day & same invoice from 7th Feb 2026 to 15th Feb'26
- Valid for any Participant/Customer who comes with their Loved ones be it a family member, friend, colleague; etc.
- Offer not applicable on products purchase.
- Offerings need to be utilised within the mentioned redemption period only post that Voucher Codes will expire. No extension will be provided for redemption beyond the defined period.
- Offer applicable for you and your loved one visiting together on the same day same time same category services and in a single invoice.
- LLPL reserves the rights to vary, postpone or re-schedule the terms and conditions of Double the Love Campaign or withdraw this Campaign, any time, at its sole discretion.

- A Participant availing the DTL may opt for not receiving promotional messages of Lakmé Salon by sending email to care.LLPL@unilever.com or calling Toll Free: 18001231952 email care.LLPL@unilever.com/ Toll Free: 18001231952 in case of any query, grievance/complaint / feedback.
- In case of any dispute, differences and disagreements decisions taken by LLPL shall be final and binding without any demur or protest.
- All disputes with respect to this Campaign shall be subject to the exclusive jurisdiction of the courts in Mumbai.
- The General terms and conditions which apply to any customer availing services at Lakmé Salons as available at the link www.lakmesalon.in would apply mutatis mutandis.
- LLPL or its franchisees will not be responsible in case any of the Terms and Conditions of the Campaign are misunderstood or misconstrued by the customer.
- Notwithstanding anything to the contrary contained in this Terms And Conditions and any Circumstances Whatsoever, LLPL or its franchisees shall not be liable for any incidental, ancillary, direct, indirect, special or consequential damages including but not limited to lost Profits or injury or death, whether in contract or based on any theory of liability.
- None of the provisions of these terms and conditions shall be deemed to constitute a partnership or agency between LLPL And Its Franchisees.
- All Personal Information or information provided by the customer while booking appointments, consultation procedures or filling consent forms is out of the customer's free consent to enable LLPL or its franchisees to carry out the services.

Further Lakmé Lever Private Limited (LLPL) or its parent company shall keep the Personal Information or information provided by the customer confidential and may store the same for future reference and use and for providing and recommending any other products and / or services or marketing purposes of Unilever brands / products / services. Please refer to our privacy policy on link:

<https://www.unilevernotices.com/india/english/privacy-notice/notice.html> to understand the way we use personal information collected from you. In case of any grievances regarding unauthorised use or breach of your personal data, kindly notify our Data Privacy Officer Sagnik Saha by writing on the following email address:Sagnik.Saha@unilever.com & Legal.LLPL@unilever.com